

Options by Macdonald Hotels & Resorts

Members Newsletter

Dear Member

October 2009

Welcome to this our autumn 2009 Options Members newsletter. I would like to extend a warm welcome to all new members that have joined since the last members newsletter in December 2008, a copy of which can viewed at www.optionsbymacdonald.com. I would also like to thank longer term members for the continued support of the vacation club that is now into its seventh year of operation.

It has become apparent that a number of member's appear to be unclear with regards to the rules concerning saving points to the following year. All members upon joining Options were issued with the Options member's handbook and members will have received, as recently as January 2008 the Frequently Asked Questions (FAQ) booklet. I would ask members to refer to rule 10 in the FAQ Booklet which sets out the dates by which members have to inform Options Club Reservations of their wish to save points to the following year. This rule is in place to protect member's interests in terms of availability and therefore no exceptions can be made.

Should any member have mislaid their member's handbook and / or FAQ booklet, replacement copies can ordered via info@optionsbymacdonald.com or call free phone 00800 1909 2008.

Macdonald Hotels

Over the past 2 years Macdonald Hotels have invested close to £70m upgrading bedrooms and facilities at our 4/5 star hotel portfolio to ensure that your stay is a truly memorable experience. Recent examples of this investment are the addition of 49 new bedrooms, complete refurbishment of existing bedrooms, public areas and new leisure club and Spa at the Macdonald Old England. In addition bedroom refurbishments have been completed at the 5 star Macdonald Randolph Hotel, Oxford, the Macdonald Rusacks Hotel, St Andrews, the Macdonald Pittodrie House Hotel, near Aberdeen, the Macdonald Ansty Hall Hotel, near Coventry, the Macdonald Compleat Angler Hotel, Marlow and the Macdonald Inchyra Grange Hotel, near Falkirk.

In July we announced that we had acquired 100% of the Macdonald Aviemore Highland Resort. With its 4 hotels, retail outlet, choice of resort restaurants and superb leisure centre there has never been a better time to enjoy the world famous Highland hospitality.

Macdonald Resorts

The on going Lodge refurbishment continues across the 9 resorts with over 200 already completed and more to come during the coming winter months. Further details of this programme can be found in the current resort owner's newsletter "Distinctive" which is available when you next visit a Macdonald resort or on the Macdonald Resorts website www.macdonald-resorts.co.uk

Macdonald La Ermita

We are delighted to include a new La Ermita point's chart. Due to the impending completion of Macdonald La Ermita, Interval International has re-valued La Ermita within the Vacation Club. Members who own weeks at La Ermita will be pleased to learn that their point's values have increased by circa 20%, reflecting the high demand for this resort.

Upon the completion of building works the resort will boast an additional 31 apartments, indoor pool & leisure area, extended sunbathing terraces and additional underground car parking facilities.

OFFERS TO MEMBERS

Winter Sun 09/10 offer.

During the months of November, December 09 and January and February 2010 members will receive a 25% points discount when booking an apartment of any size at any Macdonald Spanish Resort*

England & Wales

The same offer will apply for member reservations made at Elmers Court & Plas Talgarth during the same period*

*(Excluding Christmas, New Year and Half-Term. This offer is subject to availability)

Options Members Referral Programme

A new initiative for members sees an enhancement to the current owner referral scheme. If you refer a friend or family member that is not an existing Macdonald Resort owner that becomes a member of the vacation club, you will receive a £250 voucher to be spent against your management fees. For further information about this initiative or to advise us of your referrals please call free phone 1909 2008 or email info@optionsbymacdonald.com with there details.

Interval International

After the recent improvements made to member point statements, I am delighted to announce that after much work behind the scenes members that log onto Interval International's website www.intervalworld.com can now view the actual number of points required to make a reservation at any Interval affiliated resort. Furthermore members can now book on line, and this has been positively received.

Further benefits from Interval include a 25% points discount off normal rates when travelling to a Interval affiliated Resort within 59 days or less of confirming your reservation. (Flex-change)

As an Options Interval Gold member late breaks of between 2 and 6 nights are now available within 30 days of check in to all Interval affiliated resorts. These bookings have to be booked on line at www.intervalworld.com

Members Useful Contact Information

Reservations - 0844 710 7085 / clubreservations@optionsbymacdonald.com

Remember if your request is not available at that point you can leave a 'pending request' with the reservations team and they will contact you should it become available at a later date.

Feedback or product advice - 00800 1909 2008 / info@optionsbymacdonald.com

Fees Information - 01479 815350 / fees@optionsbymacdonald.com

I hope you will all continue to enjoy the many benefits your membership has to offer in the forthcoming year and I wish you all many more enjoyable stays within the Macdonald group.



*Steve Bryant, Sales Director,
Resort Ownership & Vacation Club.*

Macdonald Hotels & Resorts